

Installing and Configuring Client software

Step 1: Installing Parallels client software for laptop users:

1. Download Client Installation file for your system (Windows/Mac) from the link below:
<http://www.parallels.com/ca/products/ras/download/client/>
2. During installation, in SSO Installation window, select Do not install Single Sign-On component.
3. When running Parallels client for the first time, it will ask you to setup RAS connection, Click Yes to proceed.
4. Click Advanced settings, then enter the following info:
 - a. Primary Connection: gateway.chbe.ubc.ca
 - b. Connection Mode: Gateway SSL Mode (or SSL Mode for Mac)
 - c. Port: 443
 - d. Friendly Name: (Leave it as blank)
 - e. Auto Logon: Checked
 - f. Username: YourCWLUsername (.stu suffix must be added for undergrads)
 - g. Password: Your CWL password
 - h. Save Password: Checked
 - i. Domain: EAD
5. Click Ok to finish

Step 2: Configuring Parallels Client if it is not done in Step 1:

1. Open Parallels program.
2. Click File, click New Connection
3. Select Parallels Remote Application Server, click Ok
4. Click Advanced settings, then enter the following info:
 - a. Primary Connection: gateway.chbe.ubc.ca
 - b. Connection Mode: Gateway SSL Mode (or SSL Mode for Mac)
 - c. Port: 443
 - d. Friendly Name: (Leave it as blank)
 - e. Auto Logon: Checked
 - f. Username: YourCWLUsername (.stu suffix must be added for undergrads)
 - g. Password: Your CWL password
 - h. Save Password: Checked
 - i. Domain: EAD
5. Click Ok to finish

Step 3: (For MAC User Only) Configuring Parallels Client to Make Local Drives Available

Parallels client must be configured to make the Macintosh HD drives shown up.

1. Click Connection Properties
2. Click Local Resources
3. Ensure there's a check mark for Disk drives,
4. Click Configure... at right of Disk drives

5. Click + sign
6. Click Documents under Favorites list
7. Click Open
8. Click Ok, then OK again.
9. Now Click the Parallels Client RDP on the title bar beside the Apple icon, click Quit Parallels Client RDP
10. Reopen Parallels Client RDP application, the local drive or folder will be shown when you “Save as” your project.

Remote Access to the Published Applications

1. Open Parallels client application.
2. Double click the application shortcut in the right pane.

Important notes:

1. To avoid losing your work, please **do not** save your file on ‘Local Disk (C:)’ that is Parallels server’s hard drive.
2. The proper way disconnecting the connection to remote server is to close the published application and exit (quit) the Parallels client application.
Don’t just put the laptop to sleep mode. Otherwise, your connection will hang on the server. And you have to ask CHBE IT Team to resolve your issue.
3. Due to license restrictions, many applications can be used (seen) on campus only.